



# Certificate of Participation Flight Levels

A LEANability training.

## Monica Caldeira

...has successfully completed the training "Flight Levels".

In this training, the participants learn how to manage business agility in the entire organization without falling into the trap of local suboptimization of teams. Based on the corporate strategy, the work systems to be developed are defined, how to connect these systems on different flight levels with each other and which agile interactions are required, so the company can operate agile on the market.

São Paulo  
July 2, 2019

A handwritten signature in black ink, appearing to read "Klaus Leopold".

Dr. Klaus Leopold